

Complexity and Range Effects*

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Abstract

Several behavioral models assume that choice over multi-attribute goods is systematically affected by the ranges of attribute values. Two recurring principles in this literature are *contrast*—whereby attributes with larger ranges attract attention and are therefore overweighted—and *normalization*—whereby attributes with larger ranges are underweighted as fixed differences appear smaller against a larger range. These principles lead to divergent predictions, and yet, both have found strong empirical support, albeit in different contexts and on the basis of different experimental designs. The question remains: when does one effect emerge over the other? We experimentally test a unifying explanation—that normalization dominates in simple choices, while contrast dominates in complex choices. We conduct an experiment with real-effort tasks in which we manipulate attribute ranges in both simple and complex choices. We find that, indeed, contrast dominates as the number of attributes increases. We also find that contrast emerges with cognitive load induced by time pressure.

Keywords: Multi-Attribute Choice; Range Effects; Focusing; Relative Thinking; Saliency; Bottom-Up Attention; Context Dependence; Complexity; Experiment

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1. Introduction

Many decisions we make, both big and small, involve choosing between options with multiple attributes. When buying a house, we consider price and quality. When deciding where to live, we consider the weather, school system, opportunities for work, and many other attributes. These are complex decisions, so we rely on simplified heuristics. In particular, decisions may be systematically affected by the ranges (or spreads) of attribute values.

Consider the decision of where to live. Los Angeles has much better weather than Chicago, but suppose that Chicago is slightly better in most of the many other important attributes. It may be that people tend to be happier in Chicago, but many will still choose Los Angeles because weather is salient as the only attribute for which the two locations substantially differ, i.e., for which there is a large range of values. To take another example, suppose one is deciding which of two houses to buy. House A is slightly bigger than house B, but costs 50,000 dollars more. This price difference may seem large when the range of prices across all houses on the market is only 100,000 dollars, but may seem insignificant when the range is 2,000,000 dollars, in which case one is more likely to choose house A.

Both of these hypothetical examples are plausible. However, they suggest opposite heuristics. In the first example, it is as if people put more weight on attributes with large ranges—a principle we refer to as *contrast*, formalized in salience and focusing models (Bordalo, Gennaioli, and Shleifer, 2012, 2013, 2022; Kőszegi and Szeidl, 2013). In the second example, it is as if people put less weight on attributes with large ranges—a principle we refer to as *normalization*, formalized in relative thinking and divisive coding models (Soltani, De Martino, and Camerer, 2012; Webb, Glimcher, and Louie, 2020; Bushong, Rabin, and Schwartzstein, 2021; Landry and Webb, 2021). These models make opposing assumptions and divergent predictions. And yet, both contrast-based and normalization-based theories have found strong empirical support, albeit in different contexts and on the basis of different experimental designs (Section 2 provides a discussion). The question remains: when does one effect emerge over the other?

In this paper, we experimentally test the hypothesis—first conjectured in Bushong et al. (2021)—that contrast emerges in complex environments with many attributes, whereas normalization may predominate in simpler ones. The idea is that people naturally use relative values when considering a *given attribute* because fixed differences loom smaller against a larger range. However, people can only attend to a *small number of attributes*. When there are many attributes,

people attend to those with the largest ranges, as these are the most consequential.

Although both principles are embodied in multiple models, we operationalize them in our design by using the two frameworks that provide the sharpest, most minimalistic formulations: focusing (Kőszegi and Szeidl, 2013) for contrast and relative thinking (Bushong et al., 2021) for normalization. In these models, each attribute receives a weight that depends on that attribute’s range of utility values within the choice set. In focusing, the weights are *increasing* in the range (contrast), whereas, in relative thinking, the weights are *decreasing* in the range (normalization). Hence, the two models share a common formalism, but are defined by single, opposing axioms that capture the forces of attention that we seek to identify.¹

The two models rest on distinct psychological foundations. Focusing is about how decision-makers allocate attention across attributes, accentuating those dimensions along which options differ most. Relative thinking, on the other hand, concerns how people evaluate attribute magnitudes once attention has been allocated—thinking in proportional rather than absolute terms. This distinction helps underscore that the principles underlying these models are not mutually exclusive, but rather capture complementary aspects of bounded cognition with different domains of applicability.

To test for the role of complexity, we document range effects in both low- and high-attribute choice sets (where the available options have 2 and 4 attributes, respectively), interpreting the number of attributes as a natural and tractable measure of complexity.² In this way, complexity provides the setting in which the distinct mechanisms of focusing and relative thinking may coexist. Indeed, we find that contrast dominates as the number of attributes increases.

In our real-effort experiment, participants are asked to rank four work contracts—each consisting of a wage and a number of tasks to be completed. In our low-attribute treatments, which closely follow the design in Bushong et al. (2021), the two attributes are “money” and “effort.” Two contracts are held fixed across treatments, whereas the other two contracts vary—our instrument for manipulating attribute ranges. We identify range effects through choice reversals between the fixed contracts: one direction for focusing and the other for relative thinking. Our high-attribute

¹By comparison, salience theory (Bordalo et al., 2012, 2013, 2022), which combines two axioms—ordering and diminishing sensitivity—predicts no treatment effects in our design as the average attribute values are held constant as ranges are manipulated. Nevertheless, the ordering axiom captures the idea that large attribute differences attract attention, i.e., the essence of contrast in bottom-up attention.

²In a similar spirit, Puri (2025) argues, theoretically and experimentally, that the number of outcomes of a lottery captures an important element of its complexity.

treatments replicate this basic design, except with more complex contracts, constructed from the original by including two more attributes—additional tasks of a different kind (that is, requiring different types of effort and denominated in different units). The additional attributes are held fixed across high-attribute treatments. The range manipulations are therefore directly comparable across low- and high-attribute treatments. Hence, we identify range effects in both simple and complex environments, while keeping other aspects of the design as similar as possible.

We find no evidence for range effects in the simple environment, but we find a large and highly significant contrast effect (i.e. focusing) in the complex one. We also find that the difference-in-difference is large and highly significant—and hence we provide evidence for the emergence of contrast when the environment becomes more complex. Our finding that focusing emerges as the number of attributes increases is natural, confirming the conjecture of [Bushong et al. \(2021\)](#) and helping to unify disparate results in the literature.

The lack of evidence for range effects in our low-attribute treatment deserves more scrutiny. We think of both focusing and relative thinking as reactions to limited cognitive resources. Hence, we conjectured that our low-attribute treatment was so simple that our participants were not sufficiently cognitively constrained for either focusing or relative thinking to emerge as dominant heuristics. This led us to run a new low-attribute treatment in which we increase cognitive load by imposing time pressure.³ A priori, the predicted effect is ambiguous. The time pressure may lead to focusing if people only have time to consider one attribute carefully, or it may induce relative thinking if people still consider both attributes, but must now rely more heavily on relative thinking for assessing attribute values.

We find that time pressure leads to a significant contrast effect (i.e. focusing), with a significant difference compared to the treatment without time pressure. Hence, contrast may emerge even in very simple environments, at least when other constraints on the decision maker are present. Overall, our results paint a consistent picture in which both complexity and cognitive load lead decision-makers to focus on salient attributes, consistent with the contrast principle.

The paper is organized as follows. Section 2 reviews the literature, Section 3 introduces the experimental design, Section 4 describes the theoretical framework, Section 5 presents the results, Section 6 discusses the broader implications of our findings, and Section 7 concludes.

³[Deck et al. \(2021\)](#) show that time pressure has similar effects on math performance and elicited risk preference as a number of other methods thought to increase cognitive load (e.g., a number memorization task), supporting our interpretation of time pressure as increasing cognitive load.

2. Literature Review

Our paper relates to the large and fast growing literature on context effects, and specifically range effects, particularly as studied by [Kőszegi and Szeidl \(2013\)](#) and [Bushong et al. \(2021\)](#). We start by describing the two theories, then review related theoretical and experimental work, and conclude with broader connections to complexity in choice.

The principle of *contrast* is captured in focusing theory ([Kőszegi and Szeidl, 2013](#)), which posits that people overweight attributes along which options differ most. This implies a tendency to favor alternatives with concentrated advantages, as attention is drawn to those dimensions. For example, when comparing Los Angeles and Chicago, a focuser would overweight weather differences while underweighting other dimensions in which the cities differ less. Closer to our experiment, when comparing job offers, a large spread in pay can draw attention toward salary at the expense of effort requirements.

Focusing theory has received substantial theoretical and experimental attention ([Karlán et al. 2016](#), [Dertwinkel-Kalt et al. 2017](#), [Nunnari and Zápal 2025](#), [Taubinsky and Rees-Jones 2018](#), [Woodford 2012](#), [Fallucchi and Kaufmann 2021](#)). Experiments explicitly testing for focusing effects include [Andersson et al. \(2021\)](#) and [Dertwinkel-Kalt et al. \(2022\)](#).

[Andersson et al. \(2021\)](#) ask participants to choose between streams of payments over time, modeling the dates at which payments are received as separate attributes. They find that participants are more likely to choose a given option—say, Option A—when additional options are added that increase the range of payments in the attribute that is Option A’s advantage (that is, the date at which Option A offers a larger payment than other options). This is what focusing predicts: by increasing the range associated with A’s advantage, participants pay more attention toward it, making A more attractive. They also find that the focusing effect diminishes when payments are presented numerically rather than graphically or when participants are forced to wait before submitting their answers. The latter can be seen as an indirect test of the role of complexity: being forced to reason more, participants overcome their tendency to (over)focus on the high-spread attributes and instead compute more complex trade-offs involving more attributes.

In a related experiment on focusing in intertemporal choice, [Dertwinkel-Kalt et al. \(2022\)](#) provide experimental evidence for “concentration bias,” the tendency to overweight advantages that are concentrated in time. As an example, consider the choice between a single 20-dollar payment in one month and four 5-dollar payments in each of the next four weeks. Neither standard discount-

ing nor present bias can explain a preference for the former over the latter, as the latter involves the same total compensation, paid earlier on average. The authors show that participants commit to too much overtime work (i.e. that enters utility negatively) when it is dispersed over multiple days in exchange for a bonus that is concentrated in time. Moreover, this concentration (or focusing) bias is quantitatively important, as it increases participants' willingness to work by 22.4% beyond what standard discounting models can account for.

Saliency theory (Bordalo et al., 2012, 2013, 2022) also links attention to contrast, as formalized in the *ordering* axiom, which implies that an attribute of a given object stands out more when its value deviates further from the choice-set average. These models also feature *diminishing sensitivity*, whereby the marginal increase in saliency decreases as attribute values deviate even farther from the choice-set average. Because in our design the average values of each attribute remain constant as ranges are manipulated, saliency theory formally predicts no treatment effect.⁴ Nevertheless, our experiment still speaks to the ordering axiom conceptually, as it isolates whether large attribute differences attract attention—the core idea behind contrast in bottom-up attention. Other contrast-based approaches include the sparsity model by Gabaix (2014), in which decision makers selectively attend to the few dimensions that matter most. While not formulated in terms of attribute ranges, sparsity provides a microfoundation for why attention is drawn to dimensions with greater variability, closely aligning with the idea of contrast.

The opposing principle, *normalization*, is embodied in relative thinking (Bushong et al., 2021), which posits that fixed differences loom smaller against a larger range. In our running examples, adding Los Angeles to the choice set makes the Chicago–New York weather difference appear negligible, and the presence of a very high-paying job reduces the perceived importance of any fixed pay gap. Whereas focusing predicts increased attention (and, thus, decision weight) given to attributes with large ranges, relative thinking predicts the opposite: the very presence of a large range makes fixed differences seem small, and so the high-range attribute is discounted by the decision maker. Relative thinking has also been widely studied (Shah et al. 2015, Hirshman et al. 2018, Dertwinkel-Kalt and Köster 2020, Castillo 2020, Landry and Webb 2021, Strulov-Shlain 2023), including recent experimental tests by Somerville (2022) and Azar and Voslinsky (2024).

Somerville (2022) conducts a laboratory experiment in which the prices of high- and low-quality variants of multiple products are varied. The data provide clear evidence of choice-set dependence

⁴For experimental tests of saliency theory's distinctive predictions, see Mormann and Frydman (2018), Dertwinkel-Kalt and Köster (2020), and He (2024). For an axiomatization of saliency theory that emphasizes how the ordering property differentiates saliency theory from other models, see Lanzani (2022).

consistent with relative thinking: price increases that expand the range of prices in the choice set lead to more purchases. Structural estimates imply economically meaningful effect sizes: participants are willing to pay 17% more on average when a seemingly irrelevant option is added to the choice set. Similarly, [Azar and Voslinsky \(2024\)](#) examine a scenario in which participants are offered to do real-effort tasks and are paid piece-rate for every correct answer. Consistent with relative thinking, participants exert lower effort when offered a higher fixed payment: the piece-rate seems smaller in comparison, resulting in less effort.

Beyond relative thinking, normalization mechanisms feature prominently in the neuroeconomic literature on *divisive normalization*, a canonical neural computation observed across species.⁵ Choice experiments by [Louie et al. \(2013\)](#), [Khaw et al. \(2017\)](#), and [Glimcher and Tymula \(2023\)](#) confirm distinct predictions of the model. [Landry and Webb \(2021\)](#) demonstrate that a variant of this model called *pairwise normalization* can reproduce a broad set of context effects including attraction effects. Together, these frameworks provide a rich set of behavioral and theoretical underpinnings for why fixed differences loom smaller against wider ranges.

More broadly, our paper contributes to a growing literature on complexity in economic choice, which emphasizes that cognitive limitations and costly information processing play a central role in shaping beliefs and behavior. Complexity has been shown to matter in diverse canonical settings, including choice under uncertainty ([Enke and Graeber, 2023](#); [Enke and Shubatt, 2024](#); [Oprea, 2024b](#); [de Clippel et al., 2024](#); [Puri, 2025](#)), intertemporal choice ([Enke et al., Forthcoming](#)), information processing and acquisition ([Ba et al., 2024](#); [Guan et al., 2025](#)), and multi-attribute search ([Gabaix et al., 2006](#); [Sanjurjo, 2017, 2023](#); [Safonov, 2024](#)).⁶ A recurring theme in this literature is that increasing complexity can attenuate sensitivity to fundamentals ([Enke et al., 2024](#)) or lead decision makers to rely more heavily on simplifying heuristics ([Arrieta and Nielsen, 2024](#)). Closer to our approach, [Dertwinkel-Kalt and Köster \(2025\)](#) show that salient features guide portfolio choices, and individuals default to simple heuristics such as naïve diversification when choices are complex and there are no salient cues.

Our contribution is to connect these insights to the study of range effects. In particular, we show that the relative prevalence of contrast and normalization—two competing principles in theories of attention and perception—depends systematically on the complexity of the environment. Our results highlight that complexity shapes not only the extent of behavioral departures from

⁵[Bucher and Brandenburger \(2022\)](#) characterize when divisive normalization is an “efficient code.”

⁶See [Oprea \(2024a\)](#) for recent reviews of this literature.

standard models, but also the form they take, by shifting which heuristics govern choice.

3. Experimental Design

Overall Structure. Our experiment follows a 2×2 design, with each treatment defined by (i) which attribute ranges are manipulated and (ii) the number of attributes (i.e., the complexity of the decision-making environment). Each participant took part in exactly one treatment, i.e. a between-participant design. The four treatments are: wide money-2 attributes (WM2), wide effort-2 attributes (WE2), wide money-4 attributes (WM4), and wide effort-4 attributes (WE4).

The basic idea behind the experiment is as follows. In each treatment, participants give their preference ranking between 4 work contracts, in a similar setup to that of [Bushong et al. \(2021\)](#). Each contract consists of a certain number of real-effort tasks and an amount of money to be received upon completion of the work. By using 4 contracts, we can hold 2 contracts fixed and vary the other 2 contracts across treatments. This allows us to document how the choice between the 2 fixed contracts is affected by attribute ranges, which are controlled by varying the other 2 contracts.

All experiments were conducted on the Prolific online platform. Based on pre-registered power calculations, we collected the data of approximately 400 participants per treatment, for a total of 1,602 participants. The study was pre-registered on OSF (<https://osf.io/hn9de>).⁷

2-Attribute Treatments. First consider the 2-attribute treatments. Across WM2 and WE2, two contracts—call them B and C —are held fixed, while the other two contracts—call them A and D —vary. In both treatments, A is attribute-wise dominant and D is attribute-wise dominated, so that A is expected to be ranked first and D is expected to be ranked last. Contract C offers more money than B , but also requires more effort than B . We are interested in the fraction of participants choosing B over C . In the WM2 treatment, options A and D increase the range in the money dimension, and so we refer to them as A_m and D_m ; in the WE2 treatment, options A and D increase the range in the effort dimension, and so we refer to them as A_e and D_e . The exact contracts we use are given in Table 1. In “Details of work contracts” below, we discuss details of the task and the units in the table; in “Calibration and Selection of Contracts”, we discuss how these exact contracts were selected on the basis of a calibration exercise.

⁷We pre-registered the collection of 400 participants per treatment. Because of how recruiting works on Prolific, we ended up with 401 participants for 2 treatments. Results are unchanged if we include only the first 400 participants who completed the study in each treatment.

	Wide Money			Wide Effort	
	Wage	Task 1		Wage	Task 1
A_m	4.80	9	A_e	2.70	1
B	2.20	9	B	2.20	9
C	2.70	12	C	2.70	12
D_m	0.10	12	D_e	2.20	20

Table 1: 2-Attribute Contracts

4-Attribute Treatments. The 4-attribute treatments are similar. Contracts B' and C' are held fixed across WM4 and WE4, whereas A' and D' vary, and we are interested in the fraction of participants choosing B' over C' . The key idea behind our design is that the 4 contracts (A', B', C', D') are constructed from (A, B, C, D) by “appending” two additional attributes—another two real-effort tasks. Hence, in WM4, options A'_m and D'_m increase the range in the money dimension; in WE4, A'_e and D'_e increase the range in the *first* effort dimension. The attribute values in the second and third effort dimensions are held fixed across WM4 and WE4. As before, A' and D' are attribute-wise dominant and dominated, respectively. The exact contracts we use are given in Table 2.

	Wide Money					Wide Effort			
	Wage	Task 1	Task 2	Task 3		Wage	Task 1	Task 2	Task 3
A'_m	4.80	9	5	2	A'_e	2.70	1	5	2
B'	2.20	9	6	5	B'	2.20	9	6	5
C'	2.70	12	10	3	C'	2.70	12	10	3
D'_m	0.10	12	11	6	D'_e	2.20	20	11	6

Table 2: 4-Attribute Contracts

Identifying Range Effects. In the standard model, i.e. without any set-dependent preferences, an individual’s preference ranking between B and C cannot depend on A and D . However, with range effects, choice may be affected. Notice that B ’s advantage relative to C is in the effort dimension, whereas C ’s advantage relative to B is in the money dimension. For an individual participant, a choice reversal from C in WM2 to B in WE2 would indicate focusing, and a choice reversal from B in WM2 to C in WE2 would indicate relative thinking. In our between-participant design, we cannot identify choice reversals on the individual level.⁸ However, as we show in

⁸A within-participant design would expose individuals to multiple ranking tasks featuring some of the same work contracts. This might affect choices in the second ranking task, especially as participants may be affected by the ranges observed in the first ranking task.

Section 4, we can identify *lower bounds* on the shares of participants who are focusers and relative thinkers.

Details of Work Contracts. Task 1, which is used in all four treatments is a “counting task” in which participants must count every appearance of a particular symbol within an image. The same task was used previously in [Bushong et al. \(2021\)](#). Tasks 2 and 3 are only used in the 4-attribute treatments. Task 2 is a “translation task” in which participants must translate a 7-digit number into a string of letters according to a key, and Task 3 is a “waiting task” in which participants must wait for a certain number of minutes and click a button as it appears at random intervals on their screens. The units displayed in the tables are thus images, numbers, and minutes, respectively. The money offered to participants is denominated in British pounds, the standard currency on the Prolific platform. Screenshots of the experimental interface, showing all three tasks, are in [Appendix 7](#).

Incentives. All participants received 2 pounds simply for completing the experiment. In addition, choices were incentivized. After ranking the 4 contracts, with 90% probability, the experiment ended and the participant received only the completion fee. With 10% probability, the participant had to perform additional work for additional pay (in order to receive the completion fee): 2 of the 4 contracts were randomly chosen, and of those two, the participant had to complete the contract that they ranked higher. This procedure ensures that it is incentive-compatible for participants to truthfully report their preference rankings.

The average payment (including both the completion fee and the additional wage for participants selected to complete additional tasks) was 2.32 pounds. The average payment conditional on being selected to complete additional tasks was 5.34 pounds. The median completion time was 9m33s with an average reward per hour of 12.57 pounds (exceeding the rate suggested by the recruiting platform).

Procedures. Participants first read instructions. They were then required to answer comprehension questions. If they did not answer all questions correctly after two attempts, they were not allowed to continue the experiment and did not receive any payment. If they successfully completed the comprehension questions, they continued to Part 1 in which they gained experience with the task (in the case of 2-attribute treatments) or tasks (in the case of 4-attribute treatments). In Part 2, they ranked the 4 work contracts. With 90% probability, the experiment ended and the participant received the completion fee. With 10% probability, the participant proceeded to Part 3: they were given a work contract to complete, selected in the manner described in “Incentives”

above. If they completed the work, they received the corresponding additional pay.

Labels A , B , C , D , etc. were not shown to participants. Instead, the order of the contracts was randomized at the participant level, and the contracts were labeled Option 1, Option 2, Option 3, and Option 4 (see Figures 6 and 7 of Appendix 7 for screenshots of the experimental interface).

Calibration and Selection of Contracts. We used a pre-registered calibration procedure (<https://osf.io/5ek4u>) to select the contracts B and C that were used in the 2-attribute treatments. The idea was to find contracts B and C such that approximately 50% of participants rank B above C , i.e. a population-level calibration.

Our calibration procedure is sequential in nature. In the first step, we asked 300 participants for their preference ranking over the contracts (A'' , B'' , C'' , D'') in Table 3 (using the same incentives and experimental procedures as in our main experiment). Note that A'' is strictly attribute-wise dominant and D'' is strictly attribute-wise dominated. We found that 48.5% chose contract B'' over C'' , which is between 42% and 58%—our preregistered stopping criterion—and therefore we set $B = B''$ and $C = C''$ for the main experiment. Had the fraction preferring B'' over C'' been less than 42% or greater than 58%, we would have proceeded to the second step by asking another 300 participants for their preference ranking over a different set of 4 contracts (A''' , B''' , C''' , D''')—the exact set depending on which of B'' or C'' was favored. If the fraction of participants choosing B''' over C''' was between 42% and 58%, we would have selected $B = B'''$ and $C = C'''$ for the main experiment. Otherwise, we would have proceeded in this fashion with another set of 4 contracts, and so on, until the stopping criterion was achieved. The exact sequence of contracts and stopping criterion were preregistered.

With B and C selected based on this calibration, A_m and D_m were chosen in WM2 so as to increase the range of values in the money dimension, while leaving the effort dimension unchanged. Similarly, A_e and D_e were chosen in WE2 to increase the range of values in the effort dimension, while leaving the money dimension unchanged. As in Bushong et al. (2021), A and D are “symmetric” about B and C in the sense that they do not affect the average values of both attributes in the choice set. Furthermore, A and D increase ranges as much as possible while avoiding negative or zero values, so the smallest amount of money across all contracts is 0.10 (contract D_m in WM2) and the smallest number of tasks across all contracts is 1 (contract A_e in WE2).

As discussed, in the 4-attribute treatments, B' and C' are constructed from B and C by appending two additional attributes—another 2 real-effort tasks. The values of these additional attributes

were not selected on the basis of a calibration. Rather, these values were chosen so that tasks 2 and 3 were relatively less important quantitatively: in all contracts, the expected time required for each of tasks 2 and 3 is fairly small compared to task 1. Hence, even without having calibrated B' and C' , we would expect approximately half of all participants to favor B' over C' in the absence of range effects.

	Wage	Task 1
A''	2.80	8
B''	2.20	9
C''	2.70	12
D''	2.10	13

Table 3: *Contracts Used in Calibration Study*

Discussion of Design. The 2-attribute treatments are closely based on the experiments in [Bushong et al. \(2021\)](#). There are five primary differences between our 2-attribute treatments and their design. First, the exact contracts are slightly different (see Table 9 of Appendix 7 for the exact contracts used by [Bushong et al. 2021](#)). In particular, we simplified the counting task (task 1) by using a simpler image⁹ and used fewer tasks in our work contracts. This was necessary so that the 4-attribute treatments, which involve additional tasks, did not take too long.¹⁰ We also paid in pounds as opposed to dollars.¹¹ Second, we ran our experiments on Prolific as opposed to MTurk. We made the switch because Prolific, which has grown in use since [Bushong et al. \(2021\)](#) ran their original experiments, is now known to have higher data quality ([Peer et al., 2022](#)). Third, whereas [Bushong et al. \(2021\)](#) implemented the ranking of all participants, we used probabilistic incentives. Fourth, we used a different calibration procedure, based on the choices of a larger number of participants. Fifth, we used a larger sample size (400 per treatment as opposed to 276-294).¹²

⁹Our image was a matrix containing $8 \times 13 = 104$ symbols, as opposed to $10 \times 15 = 150$ symbols in [Bushong et al. \(2021\)](#).

¹⁰To avoid differential selection into treatments, all treatments were advertised to participants in the same way, with the same completion fee. Hence, the expected durations of 2- and 4-attribute treatments could not be too different without resulting in either very high or very low expected average payments per minute for one of the treatments.

¹¹The wages associated with work contracts are similar in the two studies but we offered a greater completion fee (2 GBP instead of 1 USD). At the same time, there was a period of high inflation between the two studies and, thus, our greater completion fee is partially offset by the lower purchasing power. It is also possible that stakes had a different salience or were perceived differently in the two studies since the minimum and suggested hourly rates on Prolific are larger than the typical payment for completing a task on MTurk.

¹²The sample size of 400 per treatment was selected so that we are powered enough to detect the effects reported in [Bushong et al. \(2021\)](#). The details of the power calculations are given in the pre-analysis plan (<https://osf.io/hn9de>).

An advantage of using real-effort contracts is that they allowed us to finely adjust the number of tasks involved and vary the number of attributes. Further, as opposed to lotteries or intertemporal choices (in which each alternative represents a series of payments or an amount of effort or money at each of several time periods), we feel that using several real-effort tasks makes it less likely that participants will integrate all attributes together into a single index, as participants must evaluate the subjective trade-offs between money and different types of effort. Another aspect of our design that makes integration across attributes difficult is the fact that different tasks are defined with different units of measure (i.e. images, numbers, and minutes). Intuitively, it is the evaluation of these trade-offs, we conjecture, that gives rise to range effects.

Our design is minimal in the following sense. First, 2 attributes is clearly the minimum to detect range effects. Second, while we could have used 3 attributes instead of 4 for the complex choices, it is important for our design that the complex contracts are constructed by appending additional attributes to the 2-attribute contracts. Had we appended only 1 additional attribute, this would have necessarily given only one of B' or C' an additional advantage, unless of course this additional attribute had the same value across B' and C' —a feature we wanted to avoid. Hence, we append 2 additional attributes with task 2 being an advantage for B' and task 3 being an advantage for C' .

Time Pressure. As discussed in Section 1, following our original experiment manipulating complexity through the number of attributes, we ran a second experiment to shed light on the mechanism behind the observed results. To this end, we designed a pair of low-attribute treatments in which we increase cognitive load by imposing time pressure.

The new WE and WM treatments were identical to the original 2-attribute treatments, except that each participant was given an additional bonus of £0.5 if their ranking of contracts was submitted within 30 seconds (and their choice was randomly selected to be implemented).¹³ The exact amount of time—30 seconds—was chosen with the idea that it would add cognitive load, while still allowing participants enough time to fully understand the contracts and consider both attributes.¹⁴ The time pressure treatments were separately pre-registered after observing the initial data (<https://osf.io/nq4zy>).

¹³A timer counting down from 30 seconds was displayed on the screen. The ranking could still be submitted after 30 seconds, and failing to submit within 30 seconds had no impact on the probability choices were implemented. The bonus of £0.5 for submitting within 30 seconds is low relative to the payments for completing contracts B and C to dissuade participants from submitting their rankings before considering the contracts carefully.

¹⁴We chose 30 seconds after observing that the median response time in the original 2-attribute treatments was 35 seconds. Pooling across both time pressure treatments, 66% of participants submitted rankings within 30 seconds.

4. Theoretical Framework

The formal models of focusing and relative thinking use a common framework. Anticipating the experiment, suppose there are two possible choice sets with 4 contracts each: $X_m = \{A_m, B, C, D_m\}$ for wide money and $X_e = \{A_e, B, C, D_e\}$ for wide effort. Using $X \in \{X_m, X_e\}$ to denote an arbitrary choice set, the utility to individual participant i from contract $x \in X$ with K attributes is given by

$$u^i(x) = \sum_{k=1}^K u_k^i(x_k),$$

where $x_k \in \mathbb{R}$ is contract x 's k th attribute and $u_k^i(\cdot) \in \mathbb{R}$ is the utility over attribute k . Note that utility is assumed to be separable over attributes for simplicity.

However, choice is not determined by that which maximizes utility, but that which maximizes *weighted utility*

$$u^i(x; X) = \sum_{k=1}^K w^i(\Delta_k^i) u_k^i(x_k),$$

where Δ_k^i is the range of utility values in attribute k , defined as $\Delta_k^i := \max_{x \in X} (u_k^i(x_k)) - \min_{y \in X} (u_k^i(y_k))$, and $w^i : [0, \infty) \rightarrow (0, \infty)$ is a weighting function.

In focusing, the weighting function is assumed to be increasing in the range, while in relative thinking, it is assumed to be decreasing. Hence, the models make opposing assumptions to capture the principles of contrast and normalization, respectively. To be able to identify range effects from data, we make the following assumption, which rules out indifference and imposes that the weighting function is monotonic in range (for a fixed number of attributes).

Assumption 1. For all i , (1) $u^i(B; X) \neq u^i(C; X)$ for $X \in \{X_m, X_e\}$ and (2) either

- (a) $w^i(\cdot)$ is strictly increasing, i.e. i is a *focuser*,
- (b) $w^i(\cdot)$ is strictly decreasing, i.e. i is a *relative thinker*, or
- (c) $w^i(\cdot)$ is constant, i.e. i is a *utility maximizer*.

Because the range associated with B 's advantage (effort) is higher in X_e , and the range associated with C 's advantage (money) is higher in X_m ,¹⁵ range effects can be identified through choice reversals. Letting $x \succ_X^i y$ denote that individual i ranks x over y in choice set $X \in \{X_m, X_e\}$,

¹⁵This assumes only that utility is increasing in money and decreasing effort.

the following proposition shows how to identify range effects when the same individual chooses from both X_m and X_e , i.e. a within-participant design.

Proposition 1. (1) If $C \succ_{X_m}^i B$ and $B \succ_{X_e}^i C$, then i is a focuser. (2) If $B \succ_{X_m}^i C$ and $C \succ_{X_e}^i B$, then i is a relative thinker. (3) If $\succ_{X_m}^i = \succ_{X_e}^i$, then i 's type is ambiguous: they may be a focuser, relative thinker, or utility maximizer.

Parts (1) and (2) of the proposition show that choice reversals indicate range effects. Part (3) makes clear that individuals who make the same choice in X_m and X_e can be any of the three types. Clearly, they may be standard utility maximizers, but they may also be focusers or relative thinkers for whom the range effects are insufficient to affect their choices. Note that this is not the same as saying that they have weak range effects, because these individuals may strongly favor B over C , say, in the absence of range effects in the sense that $u^i(B) \gg u^i(C)$. In such case, even very strong range effects may be insufficient to affect choice.

In our experiment, however, we use a between-participant design (as motivated in “Identifying Range Effects” above): no individual i chooses from both X_m and X_e . What does our experiment allow us to identify about the distribution of range effects in the population?

Let there be some joint distribution over (u^i, w^i) in the population. Let P^{xy} be the induced probability of drawing an individual i with $x \succ_{X_m}^i y$ and $y \succ_{X_e}^i x$, and let $P^x(X)$ be the probability of drawing an individual i with $x \succ_X^i y$ in choice set $X \in \{X_m, X_e\}$. Clearly, *at least* a share P^{CB} of individuals are focusers, and *at least* a share P^{BC} are relative thinkers. The remaining share $P^0 := P^{BB} + P^{CC}$ is comprised of individuals for whom the range manipulation is insufficient to change their choice: they may be either relative thinkers, focusers, or utility maximizers. Notice that because we do not observe individuals choosing from both menus, P^{xy} is not observable, but $P^x(X)$ is.

By definition, $P^{BC} + P^{CB} + P^{BB} + P^{CC} = 1$, $P^B(X_e) = P^{CB} + P^{BB}$, and $P^B(X_m) = P^{BC} + P^{BB}$. Therefore, $P^B(X_e) - P^B(X_m) = P^{CB} - P^{BC}$ gives the share of individuals who are definitely focusers minus the share of individuals who are definitely relative thinkers. Hence, by taking the difference across wide effort and wide money in the fraction of participants choosing B over C , we identify *lower bounds* on the shares of individuals who are focusers or relative thinkers:

Proposition 2. (1) The share of focusers is at least $P^F := \max\{P^B(X_e) - P^B(X_m), 0\}$. (2) The share of relative thinkers is at least $P^R := \max\{P^B(X_m) - P^B(X_e), 0\}$.

We are also interested in how range effects change across 2- and 4-attribute choices. For this, we focus on the *difference-in-difference* statistic $(P_4^B(X'_e) - P_4^B(X'_m)) - (P_2^B(X_e) - P_2^B(X_m))$, where the subscript indicates the number of attributes. Assuming that the unobserved fraction of participants who make consistent choices is the same across 2- and 4-attribute choices, i.e. $P_4^0 = P_2^0$, this statistic is proportional to $(P_4^{CB} - P_2^{CB})$ —the increase in the share of participants with choice reversals in the focusing direction.¹⁶

5. Results

5.1. Complexity Manipulation

As discussed, we identify range effects in the population from the percentage of individuals ranking B over C (in 2-attribute treatments) and B' over C' (in 4-attribute treatments). We summarize the results in Table 4.

			Wide Effort	Wide Money	Difference
All participants	Count	2 att: $B > C$	193/401	189/400	–
		4 att: $B' > C'$	174/401	122/400	–
	Percent	2 att: $B > C$	48.1%	47.3%	0.9 pp
		4 att: $B' > C'$	43.4%	30.5%	12.9 pp
Participants ranking A first/D last	Count	2 att: $B > C$	157/329	170/364	–
		4 att: $B' > C'$	141/318	99/354	–
	Percent	2 att: $B > C$	47.7%	46.7%	1.0 pp
		4 att: $B' > C'$	44.3%	28.0%	16.4 pp

Table 4: *Summary of Results: 2- and 4- attribute treatments*

In 2-attribute treatments, we find that 48.1% of participants prefer B to C in wide effort, and 47.3% prefer B to C in wide money. The small difference, of 0.9 pp, is not significant ($p = 0.80$ for difference in proportions), but is in the focusing direction. Hence, our results differ from those of [Bushong et al. \(2021\)](#), who found—despite many similarities in their design—a relative thinking effect of 10.8 pp.¹⁷ We discuss this further in Section 6.3.

In 4-attribute treatments, we find that 43.4% of participants prefer B' to C' in wide effort, and 30.5% prefer B' to C' in wide money. Hence, there is a large focusing effect of 12.9 pp, which is

¹⁶Simple algebra gives that $(P_4^B(X'_e) - P_4^B(X'_m)) - (P_2^B(X_e) - P_2^B(X_m)) = 2(P_4^{CB} - P_2^{CB}) - (P_4^0 - P_2^0)$.

¹⁷As we show in Appendix Table 10, our estimate of 0.9 pp is statistically different from the 10.8 pp figure reported in [Bushong et al. \(2021\)](#) ($p = 0.068$ based on a t -test).

highly significant ($p < 0.001$ for difference in proportions).

We also find that the difference-in-difference, i.e. $12.9 \text{ pp} - 0.9 \text{ pp} = 12.0 \text{ pp}$, is highly significant ($p = 0.01$ based on a t -test). Hence, the tendency to focus increases with the number of attributes. This confirms the main hypothesis that focusing emerges as the complexity of choices increases.

The results are even stronger if we only consider participants who respect attribute-wise dominance: among participants who rank A first and D last, we estimate a focusing effect of 16.4 pp in 4-attribute treatments, whereas the estimate in 2-attribute treatments is unchanged at 1.0 pp . Presumably, that the effects get stronger after dropping participants who do not respect dominance simply reflects that they are noisier, and so their inclusion attenuates effects toward zero. In Appendix 7, we show that all the results of this section are robust to this and various other specifications.

Finally, we note that our interpretation of more attributes as implying greater complexity is validated by response times: the mean response time when ranking 2-attribute work contracts is 44.3 seconds while the mean response time when ranking 4-attribute work contracts is 49.6 seconds. This difference is highly significant ($p = 0.005$ based on a t -test) and the distributions of response times are also statistically different according to non-parametric tests (the p -values of Kolmogorov–Smirnov and Wilcoxon–Mann–Whitney tests are both less than 0.0001).

5.2. Cognitive Load Manipulation

The evidence that contrast (i.e. focusing) emerges as the number of attributes increases is consistent with the conjecture of [Bushong et al. \(2021\)](#) and with the view that attention is shaped by the complexity of the environment. On the other hand, the absence of range effects in our low-attribute treatments calls for explanation. We interpret both contrast and normalization as heuristics triggered by limits in cognitive resources. In very simple environments, such as our 2-attribute choices, participants may not be sufficiently constrained for either mechanism to be triggered, leading to a pattern that is indistinguishable from standard utility maximization.

To probe this interpretation, we designed an additional low-attribute treatment that raises cognitive demands by imposing time pressure. Theoretical predictions in this case are ambiguous. If time pressure limits deliberation to a single dimension, we would expect contrast to dominate. If, instead, participants still consider both attributes but must rely on quicker, relative assessments, normalization may prevail. This treatment therefore provides a clean test of how cognitive load

shapes the balance between the two principles.

Table 5 presents the results of the time pressure (TP) treatments alongside the results from the original 2-attribute treatments without time pressure (NTP).

			Wide Effort	Wide Money	Difference
All participants	Count	NTP: $B > C$	193/401	189/400	–
		TP: $B > C$	237/401	199/401	–
	Percent	NTP: $B > C$	48.1%	47.3%	0.9 pp
		TP: $B > C$	59.1%	49.6%	9.5 pp
Participants ranking A first/D last	Count	NTP: $B > C$	157/329	170/364	–
		TP: $B > C$	199/312	165/336	–
	Percent	NTP: $B > C$	47.7%	46.7%	1.0 pp
		TP: $B > C$	63.8%	49.1%	14.7 pp

Table 5: *Summary of Results: With and without time pressure (2 attributes)*

In the time pressure treatments, we find that 59.1% of participants prefer B to C in wide effort, and 49.6% prefer B to C in wide money, implying a large and statistically significant focusing effect of 9.5 pp ($p = 0.01$ for difference in proportions). Moreover, we also find that this is statistically different from the (null) effect found in the original treatments: the difference-in-difference estimate of $9.5 \text{ pp} - 0.9 \text{ pp} = 8.6 \text{ pp}$ is significant ($p = 0.08$ based on a t -test). Hence, we find that focusing emerges with the cognitive load induced by time pressure.

The results are even stronger if we only consider participants who respect attribute-wise dominance: among participants who rank A first and D last, the size of the focusing effect becomes 14.7 pp ($p < 0.001$) and the difference-in-difference, capturing the effect of the time pressure, becomes $14.7 \text{ pp} - 1.0 \text{ pp} = 13.7 \text{ pp}$ ($p = 0.01$). In Appendix 7, we show that these results are robust to this and various other specifications.

6. Discussion

6.1. Toward a Unified Model

We have found that focusing emerges under increased complexity and cognitive load. Future work should develop microfounded models that predict such effects endogenously. Short of this goal, we provide a reduced-form framework that can incorporate both focusing and relative thinking, and can account for our treatment effects. We then discuss possible microfoundations.

We suppose that participants decide which attributes to focus on, and then, conditional on attending to a given attribute, may use the relative thinking heuristic to assess value. This suggests that the *overall weighting function* $w : [0, \infty) \rightarrow (0, \infty)$ may take a multiplicative form $w = f \cdot r$, where $f : [0, \infty) \rightarrow (0, \infty)$ gives the *focusing weights*, and $r : [0, \infty) \rightarrow (0, \infty)$ gives the *relative thinking weights*.¹⁸ By assumption, f is (weakly) increasing, and r is (weakly) decreasing. We suppose that the propensity toward focusing and relative thinking may depend on the number of attributes K and a parameter $\theta \in \mathbb{R}$, representing cognitive load. Hence, the overall weight placed on an attribute with range Δ is given by $w(\Delta; K, \theta) = f(\Delta; K, \theta)r(\Delta; K, \theta)$.

We begin by formally defining an order on the space of weighting functions that allows us to say whether there is an increased tendency toward focusing or relative thinking.

Definition 1. For any two functions $h, g : [0, \infty) \rightarrow (0, \infty)$, we write $h > g$ to mean that $h(\delta + \epsilon)/h(\delta) > g(\delta + \epsilon)/g(\delta)$ for all $\delta \in [0, \infty)$ and $\epsilon \in (0, \infty)$, and we write $h \sim g$ to mean that $h(\delta) = \alpha \cdot g(\delta)$ for all $\delta \in [0, \infty)$ and some constant $\alpha > 0$. Going from focusing weight f to f' , if $f' \succsim f$, we say there is an *increased tendency to focus*. Similarly, going from relative thinking weight r to r' , if $r \succsim r'$, there is an *increased tendency toward relative thinking*.

The order \succsim is a partial order in general, but for simplicity, we make the following completeness assumption to aid identification.

Assumption 2. Focusing and relative thinking weights are always ordered as we vary θ and K . That is, for all $h \in \{f, r\}$, K, K' , θ , and θ' (1) $h(\cdot; K, \theta) \succsim h(\cdot; K, \theta')$ or $h(\cdot; K, \theta') \succsim h(\cdot; K, \theta)$, and (2) $h(\cdot; K, \theta) \succsim h(\cdot; K', \theta)$ or $h(\cdot; K', \theta) \succsim h(\cdot; K, \theta)$.

We now interpret our experimental results through the lens of this framework.

By increasing the number of attributes from $K = 2$ to $K = 4$, our results suggest that $w(\cdot; 4, \theta) > w(\cdot; 2, \theta)$. A priori, this only rules out that there is simultaneously an increased tendency toward relative thinking ($r(\cdot; 2, \theta) \succsim r(\cdot; 4, \theta)$) and a reduced tendency toward focusing ($f(\cdot; 2, \theta) \succsim f(\cdot; 4, \theta)$). However, if we think of focusing as the process of determining which attributes to attend to and relative thinking as the process of assessing attribute values *conditional on* attending to a given attribute, relative thinking may not depend on K at all, i.e. $r(\cdot; K, \theta) \sim r(\cdot; K', \theta)$ for all K and K' . Under this assumption, we may conclude that there is an increased tendency to focus: $f(\cdot; 4, \theta) > f(\cdot; 2, \theta)$.

¹⁸This multiplicative formulation is also found in Online Appendix D of [Bushong et al. \(2021\)](#), who propose a specific parametric form of focusing weights to illustrate how focusing can dominate with many attributes.

By increasing time pressure, we increase cognitive load from θ to $\theta' > \theta$ and find that $w(\cdot; 2, \theta') > w(\cdot; 2, \theta)$. As before, this does not pin down the effects of the treatment on either f or r . In general, we think that increasing cognitive load has the tendency to exacerbate bias. This is because we imagine agents exerting costly effort to overcome biases, and the effect of cognitive load is to increase such costs. In our case, we imagine the agent as exerting costly effort to reduce the focusing and/or relative thinking biases as part of some joint optimization, and so the effects of cognitive load will be sensitive to the nature of the cost function. However, if we assume that increasing cognitive load weakly increases both biases ($r(\cdot; 2, \theta) \succeq r(\cdot; 2, \theta')$ and $f(\cdot; 2, \theta') \succeq f(\cdot; 2, \theta)$), then we conclude that, once again, there is an increased tendency to focus (that dominates any increase in relative thinking): $f(\cdot; 2, \theta') > f(\cdot; 2, \theta)$.

6.2. Relationship with (Rational and Behavioral) Inattention

Our results are broadly consistent with models of *inattention* whereby the agent pays more attention to, and thus overweights, certain attributes as a reaction to limited cognitive resources. We argue that the results can be explained by both fast and intuitive “System 1” thinking, as well as slow and deliberate “System 2” thinking (Kahneman, 2013), with both systems potentially playing an important role.

With time pressure, it is as if the agent pays more attention to attributes with larger ranges. To explain this, we note that if an attribute’s range proxies for the prior variance of attribute values and inspecting a given attribute is costly, then it is rational (System 2) to pay more attention to those attributes with the highest range as these are the most consequential ex-ante.¹⁹ In the context of such a model, increasing time pressure is similar to increasing the cost of inspecting attributes. As a result, the ex-ante less important attributes—those with smaller ranges—will be inspected less, getting less weight. Reinforcing this rational theory, the attributes with the highest ranges are likely the most salient and instinctively attention-grabbing, and therefore favored by System 1.²⁰ In such case, time pressure leads to more weight on the high-range attributes because there is simply less time to pass to System 2.

¹⁹This feature recalls models of *rational inattention* which typically predict that more attention is paid to more volatile (i.e., with greater prior uncertainty) variables. In their review, Maćkowiak et al. (2023) refer to this as Feature F6. This feature is also broadly consistent with dynamic models of search over multi-attribute goods (e.g. Sanjurjo (2017)).

²⁰Saliency theory (Bordalo et al., 2012, 2013, 2022) posits that different objects have potentially different salient attributes, with salience increasing in the distance between attribute value and a reference point. We instead imagine salience applied on the level of attribute.

By increasing the number of attributes, it is as if the agent pays more attention to attributes with a larger range. A rational (System 2) explanation is that, with more attributes, it is costly to determine which attributes have the largest range in the first place, i.e. due to an increase in “representational complexity.”²¹ This may exhaust resources that could be put toward inspecting the ex-ante less important (low-range) attributes. An automatic (System 1) explanation is that, as the number of attributes increases, the ones with the largest ranges simply become more salient, drawing more undirected attention.

While we have not found evidence for relative thinking, the framework of Section 6.1 makes clear that both focusing and relative thinking may co-exist: relative thinking is a heuristic for assessing attribute value after focusing on a given attribute. In the next subsection, we discuss when relative thinking may be more empirically relevant.

6.3. Relationship with Bushong, Rabin and Schwarzstein (2021)

Our 2-attribute treatments (without time pressure) are a conceptual replication of [Bushong et al. \(2021\)](#)—henceforth “BRS.” Whereas BRS found a significant relative thinking effect of 10.8-14.4 pp when comparing behavior in their wide money and wide effort treatments,²² we found a null effect in our baseline treatments and a significant focusing effect of 9.5-14.7 pp with time pressure. In all cases, our effects are statistically different from those reported in BRS. What accounts for these differences?

There are differences between our baseline 2-attribute treatments and the experiment of BRS, as motivated and described in Section 3 (see “Discussion of Design”). We view differences in the value of money (GBP versus USD, inflation considerations, etc.) and other minor procedural differences as unlikely explanations for the different findings. We consider two other possibilities in turn.

First, unlike for the money attributes, the task attributes differ more substantially across the experiments. Relative to BRS, we simplified the counting tasks and reduced their number (as motivated in Section 3). Their task-range manipulation was also larger in absolute terms, though very similar in relative terms.²³ Hence, in BRS, the task attribute was relatively more important—and its range manipulation stronger—which, a priori, may be necessary to evoke relative thinking.

²¹[Ba et al. \(2024\)](#) propose a similar mechanism to explain overreaction to information in complex environments.

²²That is, 10.8 pp in the full sample and 14.4 pp among participants who ranked *A* first and *D* last.

²³In our treatments, the ranges were 3 (WM) and 19 (WE), compared to 4 (WM) and 28 (WE) in BRS. Table 9 of Appendix 7 compares our contracts side-by-side with those of BRS.

To test this hypothesis, we ran a more faithful replication of BRS in which we maintained all of our procedures (participant pool, sample size, instructions, incentives, etc.), but used the same contracts as BRS (except keeping the tasks simplified and using GBP instead of USD). Hence, the numbers we displayed to subjects were identical to those in BRS. We again find a *null effect* when comparing wide money and wide effort. And while the effect is null ($p = 0.30$ for difference in proportions), it is in the focusing direction with a magnitude of 3.6 pp. As shown in Table 11 of Appendix 7, this effect is significantly different from the effect in BRS ($p = 0.01$ based on a t -test), but not from the effect in our original 2-attribute treatments ($p = 0.58$). Hence, we confirm the robustness of our original findings²⁴ and conclude that using different contracts did not drive the observed differences between our findings and those of BRS. We report the results from all of our experiments and that of BRS in Table 12 of Appendix 7.

A second possibility that may account for differences between our results and those of BRS is the recruiting platform and associated participant pool. Whereas BRS ran their experiments on Mturk, we ran ours on Prolific. It has been shown, in other contexts, that MTurk samples tend to be much noisier than those on Prolific (Peer et al., 2022), suggesting the possibility that the BRS participants were naturally more cognitively constrained than ours. As we conjecture that cognitive constraints are necessary for relative thinking (as well as focusing), we delve deeper. BRS only recruited people who participated in at least 100 prior tasks on MTurk and had an approval rating of 95%, so it is unclear a priori whether their participants were actually more cognitively constrained. However, their participants submitted their rankings *much* faster than ours, after 19 seconds on median, as opposed to 35 seconds in our case.²⁵ This suggests that their participants were indeed more cognitively constrained, perhaps due to a greater opportunity cost of time, causing endogenous time pressure.

However, if what is driving the difference between our results and those of BRS is that our participants were not sufficiently cognitively constrained, one might conjecture that our time pressure treatment would push participants toward relative thinking. However, we find just the opposite (Section 5.2). This suggests that cognitive constraints cannot easily reconcile the two sets of findings.

Of course, cognitive constraints are one of many dimensions of heterogeneity. We embrace the possibility that there may simply be a heterogeneity of “types” in the population, and for whatever

²⁴Pooling across our 2-attribute treatments, we find a null effect of 2.2 pp in the focusing direction.

²⁵Despite the quicker response times, BRS found a nearly identical fraction of participants ranking *A* first and *D* last (88% as opposed to our 87%).

reason, the sample of BRS involves more individuals who are inclined toward relative thinking. Hence, while we can only speculate about what is driving the differences between our 2-attribute results and those of BRS, we conclude that whether or not this paradigm evokes relative thinking is sensitive to the details of the design and/or participant pool. On the other hand, our finding that increased complexity and cognitive load push people toward focusing is likely to be more robust. This is because even individuals who are naturally inclined toward relative thinking are likely to focus if they cannot fully consider each attribute carefully.

7. Conclusion

Almost every choice we make is between options with many attributes. Because such choices are complex, people are guided by simplified heuristics. Two recurring principles in the literature are *normalization* and *contrast*. Models based on the normalization heuristic posit that people ascertain value by thinking in relative terms. In this case, fixed differences appear less significant when the range of values is larger, and so people underweight attributes with larger ranges. Models based on the contrast heuristic, on the other hand, posit that people attend to attributes that stand out relative to the context: attributes with larger ranges are particularly salient and thus receive more weight. These heuristics make opposite assumptions and divergent predictions. Both have found empirical support, albeit in very different contexts. What is driving the differences?

In our experiment, we test the natural hypothesis that normalization dominates in simple choices, while contrast dominates in complex ones. We find that, indeed, contrast (operationalized in our design by focusing à la [Kőszegi and Szeidl 2013](#)) emerges as complexity—as measured by the number of attributes—increases. We also show that cognitive load, induced by time pressure, leads to contrast effects in otherwise simple environments.

Our results suggest that, when choices are complex, people attend to those features that are the most consequential, which in our context are the attributes with the largest ranges. This may, in part, be due to undirected attention—that such attributes naturally catch the eye. However, if it were not costly to process attributes, one would expect all attributes to be considered before choices are made, in which case all may be equally weighted. Hence, our results suggest a model based on rational, or boundedly rational, costly attention.

Our findings imply that existing models of range effects, while organizing behavior well, do

not tell the whole story. Any model of range-dependent attribute-weighting with a monotonic weighting function that does not depend on the number of attributes would be unable to explain our data. To do so, one would have to model the relationship between complexity and attribute-weighting, which may suggest other relevant aspects of complexity (e.g. the number of alternatives or the entire distribution of attribute values). More broadly, our results suggest that complexity is an important factor driving attention, with systematic implications for choice.

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Appendix

Additional Tables

	2 Attributes			4 Attributes			Time Pressure		
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)	(9)
Wide Effort	0.009 (0.035)	0.010 (0.038)	0.035 (0.141)	0.129*** (0.034)	0.164*** (0.037)	0.558*** (0.148)	0.095** (0.035)	0.147*** (0.039)	0.383*** (0.142)
Constant	0.473*** (0.025)	0.467*** (0.026)	-0.110 (0.100)	0.305*** (0.024)	0.280*** (0.025)	-0.824*** (0.109)	0.496*** (0.025)	0.491*** (0.027)	-0.015 (0.100)
Observations	801	693	801	801	672	801	802	648	802
Model	LPM	LPM	Logit	LMP	LMP	Logit	LPM	LPM	Logit
Sample	All	A First/D Last	All	All	A First/D Last	All	All	A First/D Last	All

Table 6: *Robustness of Range Effects.* For each of 2-attribute, 4-attribute, and (2-attribute) time pressure treatments, we estimate range effects as the difference in the fraction of participants ranking B over C in wide effort versus wide money treatments using three different specifications: linear probability model (LPM), LPM after dropping participants who fail to rank A first and D last, and logistic regression. A positive sign on the wide effort coefficient indicates focusing.

	(1)	(2)	(3)
Wide Effort	0.009 (0.035)	0.010 (0.038)	0.035 (0.142)
4 Attributes	-0.167*** (0.034)	-0.187*** (0.035)	-0.713*** (0.148)
Wide Effort \times 4 Attributes	0.120** (0.049)	0.154** (0.053)	0.522** (0.205)
Constant	0.472*** (0.025)	0.467*** (0.026)	-0.110 (0.100)
Observations	1602	1365	1602
Model	LPM	LPM	Logit
Sample	All	A First/D Last	All

Table 7: *Robustness of Difference-in-Differences Analysis: 2 versus 4 Attributes.* We regress an indicator of ranking B over C on indicators for wide effort, 4 attributes, and the interaction between wide effort and 4 attributes. The coefficient on the interaction term gives the difference-in-difference estimate, with a positive sign indicating an increase in focusing with 4 attributes. Each column is based on one of three different specifications: linear probability model (LPM), LPM after dropping participants who fail to rank A first and D last, and logistic regression.

	(1)	(2)	(3)
Wide Effort	0.009 (0.035)	0.010 (0.038)	0.035 (0.142)
Time Pressure	0.024 (0.035)	0.024 (0.038)	0.095 (0.141)
Wide Effort \times Time Pressure	0.086* (0.050)	0.137** (0.054)	0.348* (0.201)
Constant	0.473*** (0.025)	0.467*** (0.026)	-0.110 (0.100)
Observations	1603	1341	1603
Model	LPM	LPM	Logit
Sample	All	A First/D Last	All

Table 8: *Robustness of Difference-in-Differences Analysis: (2-Attribute) Time Pressure versus (2-Attribute) No Time Pressure.* We regress an indicator of ranking B over C on indicators for wide effort, time pressure, and the interaction between wide effort and time pressure. The coefficient on the interaction term gives the difference-in-difference estimate, with a positive sign indicating an increase in focusing with time pressure. Each column is based on one of three different specifications: linear probability model (LPM), LPM after dropping participants who fail to rank A first and D last, and logistic regression.

Bushong et. al. (2021)					
Wide Money			Wide Effort		
	money	task 1		money	task 1
A_m	4.50	14	A_e	2.80	2
B	2.20	14	B	2.20	14
C	2.80	18	C	2.80	18
D_m	0.50	18	D_e	2.20	30

Current paper					
Wide Money			Wide Effort		
	money	task 1		money	task 1
A_m	4.80	9	A_e	2.70	1
B	2.20	9	B	2.20	9
C	2.70	12	C	2.70	12
D_m	0.10	12	D_e	2.20	20

Table 9: *2-Attribute Contracts in Bushong et al. (2021)*

	(1)
Wide Effort	0.009 (0.035)
BRS	0.172*** (0.039)
Wide Effort \times BRS	-0.116** (0.054)
Constant	0.473*** (0.025)
Observations	1371
Model	LPM
Sample	All

Table 10: *Comparison between Our 2-Attribute (No Time Pressure) Treatments and Data from Bushong et al. (2021) (BRS).* We regress an indicator of ranking B over C on indicators for wide effort, whether the study is BRS, and the interaction between wide effort and BRS. The coefficient on the interaction term gives the difference in range effects between BRS and the current paper. The negative sign indicates that there is more relative thinking in BRS.

	Original (1)	BRS (2)
Wide effort	0.009 (0.035)	-0.108** (0.041)
BRS-rep	-0.046 (0.035)	-0.218*** (0.038)
Wide effort \times BRS-rep	0.027 (0.050)	0.144** (0.054)
Constant	0.472*** (0.025)	0.645*** (0.029)
Observations	1602	1371

Table 11: *Comparison of our BRS replication to our original 2-attribute treatments and BRS.* We regress an indicator of ranking B over C on indicators for wide effort, the BRS replication (BRS-rep), and the interaction between wide effort and BRS-rep. The coefficient on the interaction term gives the difference in range effects between BRS-rep and our original 2-attribute treatments (column 1) and BRS (column 2). A positive sign indicates that there is more focusing in BRS-rep.

		Wide Effort	Wide Money	Difference	
All participants	Count	2 att: $B > C$	193/401	189/400	–
		4 att: $B' > C'$	174/401	122/400	–
		2 att-TP: $B > C$	237/401	199/401	–
		BRS-rep: $B > C$	185/400	171/401	–
		BRS: $B > C$	158/294	178/276	–
	Percent	2 att: $B > C$	48.1%	47.3%	0.9 pp
		4 att: $B' > C'$	43.4%	30.5%	12.9 pp
		2 att-TP: $B > C$	59.1%	49.6%	9.5 pp
		BRS-rep: $B > C$	46.3%	42.6%	3.6 pp
		BRS: $B > C$	53.7%	64.5%	-10.8 pp
Participants ranking A first/D last	Count	2 att: $B > C$	157/329	170/364	–
		4 att: $B' > C'$	141/318	99/354	–
		2 att-TP: $B > C$	199/312	165/336	–
		BRS-rep: $B > C$	176/368	154/363	–
		BRS: $B > C$	132/258	162/247	–
	Percent	2 att: $B > C$	47.7%	46.7%	1.0 pp
		4 att: $B' > C'$	44.3%	28.0%	16.4 pp
		2 att-TP: $B > C$	63.8%	49.1%	14.7 pp
		BRS-rep: $B > C$	47.8%	42.4%	5.4 pp
		BRS: $B > C$	51.2%	65.6%	-14.4 pp

Table 12: *Summary of Results: All experiments*

Experimental Interface

Instructions

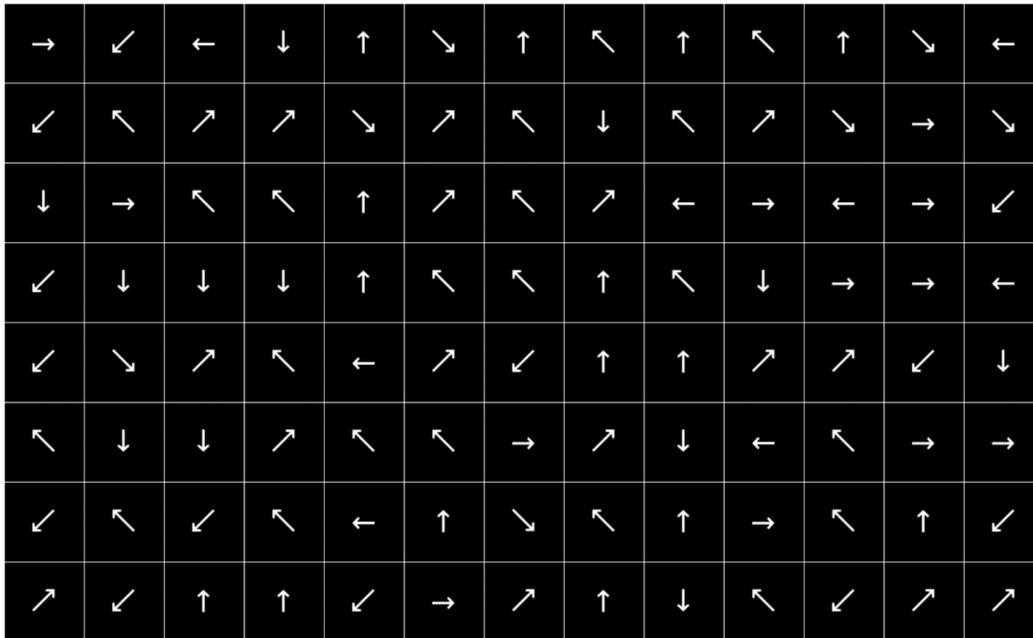
This study has 3 parts and will earn you a payment of £2.00:

- In Part 1, you will complete work that takes around 3 minutes.
- In Part 2, we will ask about your preferences for doing additional work for a bonus payment.
- In Part 3, you may have to complete additional work for a bonus payment (depending on answers in Part 2).

You must complete all parts to earn any pay for this study.

Counting Task

In Parts 1 and 3, your job is to count elements in an image. In each page, you will see an image like this:



You will then be asked to count how many times a given element appears in the image.

For example, you might be asked to count how many → there are in the image.

Both the symbols in the image and the symbol you are asked to count will change in each page, so pay close attention.

You must type the correct answer in order to advance to the next page.

If you type an incorrect answer, you will have to wait 10 seconds and then correctly count symbols in a new image before advancing to the next page.

In Part 1, you will complete 3 images of the counting task.

When you click to advance to the next page, you will begin Part 1.

Figure 1: Screen with General and Part 1 Instructions, 2-Attribute Treatments

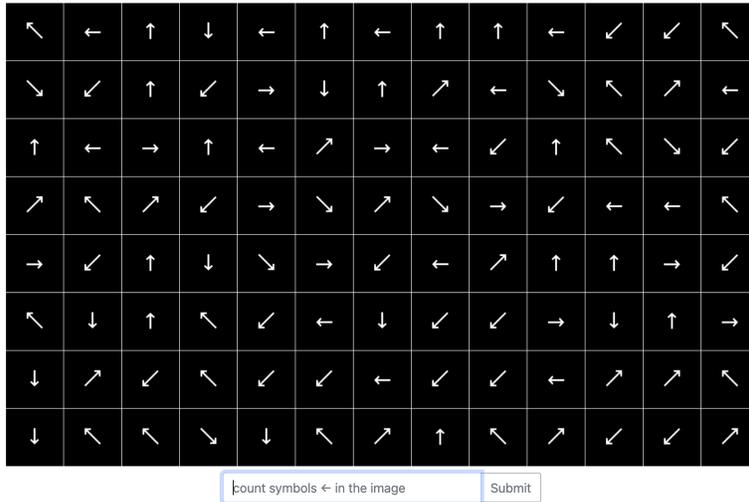


Figure 2: Screen with Sample Counting Task (Task 1)

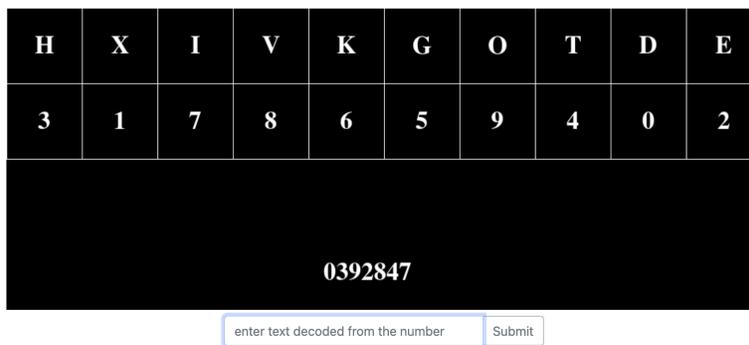


Figure 3: Screen with Sample Translation Task (Task 2)



Figure 4: Screen with Sample Waiting Task (Task 3)

Instructions for Part 2

We will now ask you one question about your willingness to complete additional tasks to increase your earnings.

The task will not change from your experience in Part 1, except that you will see different images.

In order for us to best understand your willingness to complete additional tasks for additional pay, we will show you four options and ask you to rank them. Each option consists of some amount of counting tasks that you must complete and some fixed payment (in pounds). You must rank them by using the mouse and dragging the options into your preferred order (where 1 is your most preferred option and 4 is your least preferred option).

In order to make sure you take the ranking seriously, we will use a particular system.

Out of every ten participants in this study, the computer will randomly choose one of them.

- If you are one of the selected participants, you continue to Part 3:
 - At the beginning of Part 3, the computer will choose two of the available options at random.
 - We will then implement your ranking between these two options: you will complete the number of tasks in the option you assigned a higher ranking to (and receive the corresponding additional payment).
- If you are not one of the selected participants, you do not continue to Part 3 and the study is over.

This may seem complicated, but there is a simple way to maximize the chance you receive your most-preferred outcome: simply answer truthfully, that is, rank the options according to your actual preferences.

Example

This example is for illustrative purposes only.

Suppose you were asked to rank the following options:

- Kiwi
- Watermelon
- Pear
- Strawberry

If you entered a ranking of 1) Strawberry, 2) Kiwi, 3) Watermelon, and 4) Pear and the computer randomly chose (Pear, Kiwi), then you would get a Kiwi. This is because you ranked Kiwi (2nd) above Pear (4th) and, thus, you stated that you prefer a Kiwi to a Pear.

Comprehension Quiz

We will now ask you one question to see if you have understood the instructions. You can attempt twice. If you answer this question incorrectly both times, the study will end and you will not be entitled to any payment.

Suppose you were asked to rank Apple, Banana, Orange, and Pineapple. If you entered a ranking of 1) Banana, 2) Apple, 3) Pineapple, 4) Orange and the computer randomly chose (Pineapple, Apple), which would you get?

- Banana
- Orange
- Apple
- Pineapple

Figure 5: Screen with Part 2 Instructions and Comprehension Quiz, 2-Attribute Treatments

Part 2, Rank the Options!

How do you rank these four options? Use the mouse and drag the options into your preferred order.

Option	Payment	Counting Task
Option A	£2.70	12 Tasks
Option B	£2.20	9 Tasks
Option C	£0.10	12 Tasks
Option D	£4.80	9 Tasks

- Option A
- Option B
- Option C
- Option D

Next

Figure 6: Decision Screen (Ranking Work Contracts), 2 Attributes

Part 2, Rank the Options!

How do you rank these four options?

Use the mouse and drag the options into your preferred order.

Option	Payment	Counting Task	Decoding Task	Waiting Task
Option A	£0.10	12 Images	11 Numbers	6 Minutes
Option B	£2.70	12 Images	10 Numbers	3 Minutes
Option C	£2.20	9 Images	6 Numbers	5 Minutes
Option D	£4.80	9 Images	5 Numbers	2 Minutes

- Option A
- Option B
- Option C
- Option D

Next

Figure 7: Decision Screen (Ranking Work Contracts), 4 Attributes